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August 2024,

Dear Water Customer:

The Village of Clifton Illinois Water Department is required to implement an active cross-connection control program. A cross-connection is any situation that allows a potable (safe) water source and a non-potable (contaminated) water source the opportunity to come into contact with each other. The Illinois Environmental Protection Agency (IEPA) and the Illinois Department of Public Health (IDPH) are responsible for ensuring that cross-connections do not occur through the enforcement of cross-connection control regulations. A cross-connection between potable and non-potable water sources may cause anything from contamination of plumbing to sickness and even death of consumers. Even in your own home, you can unwittingly create a cross connection. Over half of the nation's cross connections involve unprotected garden hoses.

The first step in implementing an approved program is the passage of an ordinance that is then submitted to the IEPA. This ordinance has been passed and has been approved by the IEPA.

The second step in the program is a survey of all customers served by our public water supply. Please complete the survey attached to this letter and return to Village Hall by 8-31-2024. Simply mark all plumbing fixtures that you have in your home or business. If you have other fixtures that are not listed, please mark in the "Other" spaces.

**Other places you can find the survey is on the Village of Clifton Website [www.cliftonillinois.com](http://www.cliftonillinois.com)** and the Village Office between 8:00 am and 11:00 am Monday thru Friday.

After we receive your survey, we will review the data and determine if an inspection of your plumbing is needed. If it requires an inspection, you will be notified by mail or phone call.

**THESE SURVEYS ARE REQUIRED BY THE IEPA AND MUST BE COMPLETED.** If the water department does not receive your completed survey by the above-stated date water department personnel will contact you to set a date at which time department personnel will conduct the survey.

We thank you for your cooperation on this matter. If you have any questions, please don't hesitate to call Dean Hartman (815)954-1822 or Village of Clifton (815)694-2273.

Surveys may be returned by mail to Village of Clifton, Box 472, Clifton IL 60927, to the water bill collection box located at the Village Office, 350 E 4<sup>th</sup> Avenue, or email [village.office@cliftonillinois.com](mailto:village.office@cliftonillinois.com),

Yours truly,

The Water Committee

Jeff Hall, Sue Schafroth, Cathy Dundas